



BellSouth Telecommunications, Inc.  
Suite 2104  
333 Commerce Street  
Nashville, TN 37201-3300

Charles L. Howorth, Jr.  
Regulatory Vice President

615 214-6520  
Fax 615 214-8858

RECEIVED  
02 DEC 5 PM '02

TN REGULATORY AUTHORITY  
DOCKET ROOM

December 5, 2002

Chairman Sara Kyle  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, Tennessee

RE: Customer Notice Letter, TRA No. 00-00702

Dear Chairman Kyle:

This is in response to the Initial Order of the Hearing Officer in TRA Docket No. 00-00702, issued September 13, 2002, and action taken by the Authority during the Directors' Conference on December 2, 2002.

In compliance with that Initial Order, BellSouth is submitting copies of the customer notice letters that have been sent to all customers with special contracts which were addressed during the Authority's December 2, 2002 Conference.

Copies are also being provided to the counsel of record in this proceeding. Please contact Paul Stinson at 214-3839 if there are any questions.

*Paul Stinson / for*

Attachments



BellSouth Telecommunications, Inc. Tel 615 214-3839  
Suite 2106 Fax 615 214-8867  
333 Commerce Street  
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.  
Manager  
Regulatory

December 5, 2002

Inflow  
550 E. 84th St  
Thornton, CO 80229

Re: Contract Service Arrangement No. TN02-L018-01  
TRA No. 02-01205

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-L018-01 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

Depending on the action of the TRA, one of three events may occur:

1. If your CSA is approved, no further action will be taken, and you will continue to receive the benefits of the agreement;
2. If the CSA is denied, then you will be notified that the agreement and the associated discounts will cease at that time. Please note, however, that none of the discounts you have already received will be subject to refund;
3. If the CSA is modified or changed, you will be notified of these changes and have the option to either
  - A. continue the agreement under the changes ordered by the TRA; or
  - B. terminate the CSA; such termination, however, will not trigger the termination liability charges set forth in the agreement.

Inflow  
02-01205  
Page 2

No specific date has been set by the TRA for future action on your CSA. However, we believe the TRA intends to proceed promptly to determine the appropriate action. Please note that any actions by the TRA will only affect discounts and terms of your CSA with respect to services provided within the state of Tennessee. Action by the TRA will not affect the discounts or terms of your CSA with respect to services provided by BellSouth in other states.

In the event that you have questions regarding the foregoing, please contact your BellSouth Account Team.

*Paul Stinson*

cc: BellSouth Account Team  
Tennessee Regulatory Authority



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Suite 2106 Fax 615 214-8867  
333 Commerce Street  
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.  
Manager  
Regulatory

December 5, 2002

Laboratory Corporation of America Holdings  
309 East Davis Street  
Burlington, NC 27215

Re: Contract Service Arrangement No. NC02-K163-10  
TRA No. 02-01206

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. NC02-K163-10 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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No specific date has been set by the TRA for future action on your CSA. However, we believe the TRA intends to proceed promptly to determine the appropriate action. Please note that any actions by the TRA will only affect discounts and terms of your CSA with respect to services provided within the state of Tennessee. Action by the TRA will not affect the discounts or terms of your CSA with respect to services provided by BellSouth in other states.

In the event that you have questions regarding the foregoing, please contact your BellSouth Account Team.

*Paul Stinson*

cc: BellSouth Account Team  
Tennessee Regulatory Authority



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Paul Stinson, P.E.  
Manager  
Regulatory

December 5, 2002

Cybera, Inc.  
601 Grassmere Park Rd Ste 1  
Nashville, TN 37211

Re: Contract Service Arrangement No. TN02-H168-01  
TRA No. 02-01207

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-H168-01 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Tennessee Regulatory Authority



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Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.  
Manager  
Regulatory

December 5, 2002

Tyler Brothers Farm Equipment  
1832 W. Lamar Alexander Pkwy  
Maryville, TN 37801

Re: Contract Service Arrangement No. TN02-K216-00  
TRA No. 02-01208

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-K216-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Paul Stinson, P.E.  
Manager  
Regulatory

December 5, 2002

Inflow, Inc.  
550 E. 84th St  
Thornton, CO 80229

Re: Contract Service Arrangement No. TN02-M104-00  
TRA No. 02-01209

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-M104-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Inflow, Inc.

02-01209

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Paul Stinson, P.E.  
Manager  
Regulatory

December 5, 2002

US Postal Service  
7564 C. Havoriers County Rd  
Mooresville, IN 46158

Re: Contract Service Arrangement No. GA00-1712-00  
TRA No. 02-01210

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. GA00-1712-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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US Postal Service  
02-01210  
Page 2

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Tennessee Regulatory Authority



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Paul Stinson, P.E.  
Manager  
Regulatory

December 5, 2002

Siskin Steel  
1901 Riverfront Pkwy  
Chattanooga, TN 37401

Re: Contract Service Arrangement No. TN02-E844-00  
TRA No. 02-01211

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-E844-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Siskin Steel  
02-01211  
Page 2

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